

Complaint raised

Level 1 Channel for complainants

Approach the concern
Manager/ Operational
Manager

or Email Customer Care
customercare@veritasfin.in

or Call our toll free
number
1800-202-9155

or Register a online
complaint with the
contact us link in the
website

Resolution will be provided within 7 working days

Satisfied

Not Satisfied

Level 2 Channel for complainant

Escalation to Nodal Officer

Name: **Ms. Kanchana Srikanth**

Email: nodalofficer@veritasfin.in

Ph.No: 044 46150030

Address: Veritas Finance Limited

(formerly known as Veritas Finance Private Limited),

SKCL Central Square 1, South and North Wing, 7th Floor, Unit # C28 - C35,
CIPET Road, Thiru Vi Ka Industrial Estate, Guindy, Chennai - 600 032.

Resolution will be provided within 7 working days

Satisfied

Not Satisfied

Level 3 Channel for complainant

Escalation to (PNO) Principal Nodal Officer

Name: **Mr J Prakash Rayen**

Email: principalnodalofficer@veritasfin.in

Ph No: 044 40052721

Address: Veritas Finance Limited

(formerly known as Veritas Finance Private Limited),

SKCL Central Square 1, South and North Wing, 7th Floor, Unit # C28 - C35,
CIPET Road, Thiru Vi Ka Industrial Estate, Guindy, Chennai - 600 032.

Resolution will be provided within 7 working days

Satisfied

Not Satisfied

Level 4 Channel for complainant

Escalation to RBI Ombudsman

Ombudsman Toll free number -14448.
Ombudsman Address- Officer in Charge
Centralised Receipt and Processing Centre,
RBI, Chandigarh-160017
Time :

Compliant Resolved